Staying cool in a heatwave

Tips to keep you cool when it’s very hot

Health & wellbeing
Information and advice you need to help you love later life.

We’re Age UK and our goal is to enable older people to love later life.

We are passionate about affirming that your later years can be fulfilling years. Whether you’re enjoying your later life or going through tough times, we’re here to help you make the best of your life.

Our network includes Age Cymru, Age NI, Age Scotland, Age International and more than 160 local partners.

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What this guide is about

We all look forward to ‘a good summer’, even though we’re quite often disappointed! But very high temperatures and humidity can present a risk to health, and older people can be particularly susceptible to heat-related illness. It’s also important not to get caught out during unseasonably warm weather as temperatures can soar as early as April.

Inside this guide, you’ll find some helpful tips on how to protect yourself from the heat, how to recognise heat-related illness, and what to do if someone shows signs of it.

Throughout this guide you will find suggestions for organisations that can offer further information and advice about your options. Their contact details can be found in the ‘Useful organisations’ section (see pages 12–13). Contact details for organisations near you can usually be found in your local phone book. If you have difficulty finding them, your local Age UK should be able to help (see page 12).

As far as possible, the information given in this guide is applicable across the UK.

Key

This symbol indicates where information differs for Scotland, Wales and Northern Ireland.

This symbol indicates who to contact for the next steps you need to take.
Avoiding heat-related illness

• Keep out of the heat. Don’t spend long periods outside during the hottest time of the day, which is late morning to mid-afternoon. If you do go out, wear a hat and stay in the shade as much as possible.

• If you’re travelling by car or public transport always take a bottle of water.

• Avoid strenuous activity, and limit activities like housework and gardening to the early morning or evening.

• When inside, try to stay in the coolest parts of your home, especially when sleeping. Keep curtains and blinds closed in rooms that catch the sun. Remember that lights generate heat so turn them off when possible. Keep windows shut while it’s cooler inside than out. If it’s safe, you could leave a window open at night when it’s cooler. Fans can help sweat evaporate but don’t cool the air itself, so don’t rely on them to keep you well in the heat.

• Wear loose, lightweight, light-coloured, cotton clothing.

• Take cool baths or showers.

• Splash your face with cool (not very cold) water, or place a damp cloth on the back of your neck to help you cool off.

• Drink lots of fluid – even if you aren’t thirsty. Aim for 6–8 glasses a day and more if it’s hot. If you usually rely on drinks with caffeine in them, such as tea, coffee or cola, limit these and have water, fruit juice or decaff drinks instead. Avoid alcohol as it can make dehydration worse.

• Eat normally – even if you aren’t hungry, you need a normal diet to replace salt loss from sweating. In addition, try to have more salads and fruit, as these contain a lot of water.
Looking after your skin

It’s very important to ensure that your skin isn’t exposed to the sun for long periods, as this can lead to sunburn and make you more susceptible to skin cancer. Use sunscreen of at least SPF15 (sun protection factor) with four or five stars, applying it generously half an hour before and again shortly after going out in the sun. The sunscreen’s star rating shows its ability to protect your skin from damage and premature ageing. Reapply sunscreen at least every 2–3 hours and if you’ve been in water, reapply when you are dry.

Get to know your skin type – whether you burn easily can influence the strength of sunscreen you should use and how long you can be outside in the sun without burning.

Remember that anyone can develop skin cancer, so it’s important to protect your skin whatever your skin type. When you’re using sunscreen, apply it to your ears if they’re exposed, as well as your face, neck, arms, any bald patches on your head and any other uncovered part of your body.

A hat will protect your head, face, ears and eyes. Wear sunglasses that have a CE mark, UV400 label or a statement that they offer 100 per cent UV (ultraviolet) protection. When the weather is hot, your skin may also feel drier than usual. Using moisturiser can help keep your skin healthy.

In Wales, you can get a free UV Safe card from NHS Direct Wales. These wallet-sized cards show the level of sun exposure to warn against harmful UV rays. Call NHS Direct Wales (see page 13) or email ppi.team@wales.nhs.uk to get one.
Sun exposure and vitamin D

Although it’s important to protect your skin, some direct exposure to the sun is essential for the production of vitamin D, so don’t avoid the sun altogether. Don’t let your skin redden or burn, but try to go outside every day without sunscreen for short periods from April to October, exposing at least your forearms and hands to the sun. Try to do this either once or twice a day. The more skin exposed, the better your chance of making enough vitamin D.

There are some food sources of vitamin D – salmon, sardines and other oily fish, eggs and fortified spreads – but sunshine is the major source for most people. The Government recommends vitamin D supplements for some groups of the population, including people aged 65 and over. If you think you could be at risk of not getting enough vitamin D, particularly if you are housebound or cover your skin for cultural reasons, raise this with your GP. Always speak to your GP before starting to take a vitamin supplement or over-the-counter medicine on a daily basis.

If you have moles or brown patches on your skin, they usually remain harmless. However, if they bleed, or change size, shape or colour, show them to your GP without delay. For more information on checking moles, visit the Cancer Research UK SunSmart website at www.sunsmart.org.uk
**Dehydration and overheating**

Extreme heat and dry conditions can cause you to dehydrate and your body to overheat. It’s important to make sure you eat a balanced diet to help your body replace any salt you lose by sweating. You should also drink plenty (see page 3) but may need to take particular care and speak to your GP or practice nurse if you’re taking medication that affects water retention.

Watch out for certain signs – particularly for muscle cramps in your arms, legs or stomach, mild confusion, weakness or sleep problems. If you have any of these, rest in a cool place and drink plenty of fluids. Seek medical advice if your symptoms persist or worsen.

**Heat exhaustion and heatstroke**

**Heat exhaustion**

The symptoms of heat exhaustion include headaches, dizziness, nausea or vomiting, pale skin, heavy sweating and a raised temperature.

If you have any of these symptoms you must, if at all possible:

- find a cool place and loosen tight clothes
- drink plenty of water or fruit juice
- sponge yourself with cool water or have a cool shower.

If you’re having difficulty, or your symptoms persist for several hours, call NHS 111 or your GP for advice. In Wales contact NHS Direct Wales; in Scotland contact NHS 24; and in Northern Ireland visit NI Direct (see page 13 for contact details).
Heatstroke
Heatstroke can develop if heat exhaustion is left untreated – but it can also develop suddenly and without warning.

The symptoms of heatstroke include hot and red skin, headaches, nausea, intense thirst, a high temperature, confusion, aggression and loss of consciousness.

Heatstroke is a life-threatening condition. So if you or someone else shows symptoms:

• call 999 immediately, or 112 if you are in the European Union (you can call 112 from a mobile for free); if you have a community alarm, press the button on your pendant to call for help

• while waiting for the ambulance, follow the advice given on page 6 for heat exhaustion, but do not try to give fluids to anyone who is unconscious.
‘I still enjoy the nice weather but I’m much more careful now. On hot days I only stay outside for a little while at a time.’

After Eva felt hot and dizzy in the garden one day, she started to take more care in the sun.

‘I’d never really thought sitting out in the sun could be a problem, until I was out for too long on a very hot day. I started to feel a bit dizzy and I had a headache, so I went back indoors. Luckily my neighbour was with me as we’d been sitting in the garden together, so she got me a glass of water. After that I felt a lot better. My neighbour wondered if I’d been dehydrated.

‘A lot of people think it doesn’t get warm enough in this country for us to need to take care, so they only look after themselves when they’re on holiday. But wherever you are you can get ill if you have too much sun, and you need to be careful even when the sky looks hazy. I still enjoy the nice weather but I’m much more careful now. On hot days I only stay outside for a little while at a time, and if I don’t want to be cooped up indoors I just cover up and sit in the shade.’
What else can you do?

• If you live alone, consider asking a relative or friend to visit or phone to check that you’re not having difficulties during periods of extreme heat.

• If you know a neighbour who lives alone, check regularly that they are OK.

• If a heatwave is on its way or the weather is hot for several days, listen to local radio so that you know the latest advice for your area. Check for weather forecasts and temperature warnings on TV and radio, and online at www.metoffice.gov.uk

• Bacteria on food can multiply quickly in hot weather, which increases the risk of food poisoning. Put chilled food in the fridge straightaway. Keep it in cool bags when taking it home from the shops or out for a picnic. Don’t leave food out in a warm room or in the sun.

• If you have breathing problems or a heart condition, your symptoms might get worse when it’s very hot. Contact your GP practice in advance for advice, to make sure you’re well prepared.

Check for weather forecasts and temperature warnings on TV and radio, and online at www.metoffice.gov.uk
If you live alone, consider asking a relative or friend to visit or phone to check that you’re not having difficulties during periods of extreme heat.
Useful organisations

Age UK
We provide advice and information for people in later life through our Age UK Advice line, publications and online.

Age UK Advice: 0800 169 65 65
Lines are open seven days a week from 8am to 7pm.
www.ageuk.org.uk

Call Age UK Advice to find out whether there is a local Age UK near you, and to order free copies of our information guides and factsheets.

In Wales, contact
Age Cymru: 0800 022 3444
www.agecymru.org.uk

In Northern Ireland, contact
Age NI: 0808 808 7575
www.ageni.org

In Scotland, contact Age Scotland by calling
Silver Line Scotland: 0800 470 8090 (This is a partnership between The Silver Line and Age Scotland)
www.agescotland.org.uk

Cancer Research UK SunSmart campaign
Information about skin cancer and sun protection.

www.sunsmart.org.uk

Met Office
Check your local weather forecast and get advice on managing in severe weather conditions.

www.metoffice.gov.uk
NHS Choices
Information on conditions, treatments, local services and healthy living.

www.nhs.uk

In Wales, visit NHS Direct Wales
Tel: 0845 46 47
www.nhsdirect.wales.nhs.uk

In Scotland, visit NHS Inform
Tel: 0800 22 44 88
www.nhsinform.co.uk

In Northern Ireland, visit NI Direct
www.nidirect.gov.uk

Click on ‘Health services’ (listed under Health and wellbeing) to find health services in your area.

NHS 111
NHS 24-hour helpline for advice on urgent but non-life-threatening symptoms, including those caused by heat-related illness. Calls to 111 are free from landlines and mobiles.

In Wales, contact NHS Direct Wales
Tel: 0845 46 47
www.nhsdirect.wales.nhs.uk

In Scotland, contact NHS 24
Tel: 111
www.nhs24.com
Can you help Age UK?

Please complete the donation form below with a gift of whatever you can afford and return to: RSXZ-KTTS-KSHT, Age UK, Tavis House, 1–6 Tavistock Square, LONDON WC1H 9NA. Alternatively, you can phone 0800 169 87 87 or visit www.ageuk.org.uk/donate. If you prefer, you can donate directly to one of our national or local partners. Thank you.

**Personal details**

Title:  
Initials:  
Surname:  

Address:  

Postcode:  

Tel:  
Email:  

By providing your email address and/or mobile number you are agreeing to us contacting you in these ways. You may contact us at any time to unsubscribe from our communications.

**Your gift**

I would like to make a gift of: £  

☐ I enclose a cheque/postal order made payable to Age UK

**Card payment**

I wish to pay by (please tick) ☐ MasterCard  ☐ Visa  ☐ CAF CharityCard  
☐ Maestro  ☐ American Express  
(Maestro only)

Signature X  

Expiry date /  Issue no. (Maestro only)  

**Gift aid declaration**

☐ (please tick) Yes, I want Age UK and its partner organisations* to treat all donations I have made for the four years prior to this year, and all donations I make from the date of this declaration until I notify you otherwise, as gift aid donations. I confirm I pay an amount of income tax and/or capital gains tax at least equal to the tax that the charity will reclaim on my donations in the tax year. Date: /  /  

We will use the information you have supplied to communicate with you according to data protection guidelines. Age UK (registered charity number 1128267) comprises the charity, its group of companies and national partners (Age Cymru, Age Scotland and Age NI). If you would prefer not to hear from them or carefully selected third parties, let us know by phoning 0800 107 8977.
Supporting the work of Age UK

Age UK aims to enable all older people to love later life. We provide vital services, support, information and advice to thousands of older people across the UK.

In order to offer free information guides like this one, Age UK relies on the generosity of its supporters. If you would like to help us, here are a few ways you could get involved:

1. **Make a donation**
   To make a donation to Age UK, simply complete the enclosed donation form, call us on **0800 169 8787** or visit [www.ageuk.org.uk/get-involved](http://www.ageuk.org.uk/get-involved)

2. **Donate items to our shops**
   By donating an unwanted item to one of our shops, you can help generate vital funds to support our work. To find your nearest Age UK shop, visit [www.ageuk.org.uk](http://www.ageuk.org.uk) and enter your postcode into the ‘What does Age UK do in your area?’ search function. Alternatively, call us on **0800 169 8787**

3. **Leave a gift in your will**
   Nearly half the money we receive from supporters come from gifts left in wills. To find out more about how you could help in this way, please call the Age UK legacy team on **020 3033 1421** or email legacies@ageuk.org.uk

Thank you!
What should I do now?

For more information on the issues covered in this guide, or to order any of our publications, please call Age UK Advice free on 0800 169 65 65 or visit www.ageuk.org.uk/healthandwellbeing.

Our publications are also available in large print and audio formats.

The following Age UK information guides may be useful:

- Healthy eating
- Healthy living
- Staying steady

The Age UK Group offers a wide range of products and services specially designed for people in later life. For more information, please call 0800 169 18 19.

If contact details for your local Age UK are not in the box below, call Age UK Advice free on 0800 169 65 65.